

MANAGER ACADEMY

THURSDAY, MAY 16 /// SAN ANTONIO, TEXAS

Manager Academy 2024: *Strong Leaders Are Strong Communicators* is a great opportunity for managers to gain a better understanding of—and appreciation for—all aspects of customer and member acquisition. During our time together, we'll zoom in on strategies for better leadership, coaching, and other areas that will lead to greater success. To conclude the day, we'll celebrate with a group dinner event.

Attendees will also complete a DiSC® Management profile which will offer insight into their personal management style and how they can most effectively lead others on their teams.

SESSION CONTENT

- Understanding Your DiSC® Management Profile
(Attendees should attend the DiSC® Symposium Session offered Wednesday at 1:30pm)
- Leadership Development and Success Strategies
- Coaching Strategies
- Goal Setting

REGISTRATION

You must attend Symposium to register for Manager Academy.
Registration is only \$350 per person (in addition to the Symposium fee).

Register online at haberfeld.com/symposium

QUESTIONS

Rachael Houghton, 402.212.3788, rhoughton@haberfeld.com

7:00 - 8:00am

Breakfast

8:00 - 8:15am

Welcome

8:15 - 9:30am

DiSC® Productive Conflict

9:30 - 9:45am

Break

9:45am - 12:00pm

DiSC® Productive Conflict

12:00 - 1:00pm

Lunch

1:00 - 2:00pm

DiSC® Productive Conflict

2:00 - 2:15pm

Break

2:15 - 4:45pm

Effectively Navigating
Conversations—The Good, The
Bad, And Everything In-Between

4:45 - 5:00pm

Closing

6:00 - 9:00pm

Dinner Event